



Support Ecosystem



Pearson

Pearson strives to ensure all your questions/needs are answered by providing an array of support options. Pick the one that best suits your question!



Program Managers

- Main point of contact with Pearson for day-to-day operations
- Escalation of issues after contacting Support

Sales

- Main point of contact for SOW/Contract, quotes, and invoices
- Family Information Sessions



Sales Operations

- Invoice questions

poblsalesops@pearson.com



Student Support Help Desk

- Students & caretakers
- How to use the Pearson Online Classroom
- Password reset



1-844-597-3224; Select Option 1
dpsupport@pearson.com



School Support

- Teachers & administrators
- How to use the Pearson Online Classroom
- Curriculum questions



1-844-597-3224; Select Option 2
dpsupport@pearson.com



Training

- Onboarding training
- Advanced training
- Additional training



OBL-support@pearson.com

