



Hot Topics

August 27, 2021

BTS Survey– World Languages - LiveTutor – Virtual Dynamic Classroom — Tech Support – LiveLesson & Chromebook – Student Support

Back to School Survey



Pearson Virtual Schools
Back to School Survey 2021-22

Because we value your partnership and feedback, we ask you to complete the brief satisfaction survey below. Your candor and participation are greatly appreciated.

For star rating questions, 1 = Very Dissatisfied, 2= Dissatisfied, 3= Neutral, 4= Satisfied, 5 = Very Satisfied

Vista – Upper Level World Language Courses

Teachers can all log in using the username: *teacher@pearson.com* and the password: *PearsonTeacher1*

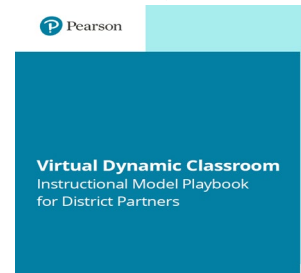
These logins are generic because there is no student data stored in Vista, so this is essentially just a key to view the activities and the textbook

For the students, there should be an introduction lesson in the course that tells them how to locate their login information - both the username and password are their unique Connexus ID (ex. UN: 331423 PW: 331423)



Teacher Resource

The Virtual Dynamic Classroom Instructional Model (DCIM) Playbook provides the basics needed to understand and implement this instructional model for K–12 online courses. It is meant to supplement the Pearson DCIM Course, providing a go-to document for reference.



Live Tutor

LiveTutor is excited to help support student learning for the 2021-2022 school year. LiveTutor will be available to students from August 9, 2021 to June 10, 2022. (EST schedule)

[Access for students.](#)

LiveTutor Room	Days	Hours of Operations
Elementary	Monday to Thursday Friday	9:00 a.m. to 6:00 p.m. 9:00 a.m. to 5:00 p.m.
Science	Monday to Thursday Friday	9:00 a.m. to 6:00 p.m. 9:00 a.m. to 5:00 p.m.
English	Monday to Thursday Friday	9:00 a.m. to 6:00 p.m. 9:00 a.m. to 5:00 p.m.
Social Studies	Monday to Thursday Friday	9:00 a.m. to 6:00 p.m. 9:00 a.m. to 5:00 p.m.
Math	Monday to Thursday Friday	9:00 a.m. to 11:00 p.m. 9:00 a.m. to 5:00 p.m.

2020-2021 PEARSON OBL TECHNICAL SUPPORT

Need assistance fast?
We're here to help

You will be asked by a support representative to provide one of the following forms of identification: school address, business phone, home or mobile phone, or email address.



844-597-3224

- For Students and Caretakers, Select Option 1
- For Teachers, Administrators, and Staff, Select Option 2



pcxsupport@pearson.com

Pearson Teachers

Labor Day Holiday



September 6,
2021

Ask A Trainer

Have a question? Email the Training Team at:
obltraining@pearson.com

One of our trainers will respond and help.



LiveLesson & Chromebook

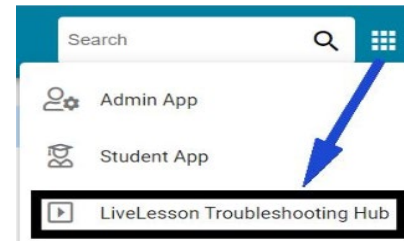
Chromebooks, by design, utilize the web browser version of the Adobe Connect application.

Chromebooks are not able to utilize the Adobe Connect desktop application, which is what enables Interactive Screen Sharing during a Live Lesson Session.

This means Chromebook users are unable to engage in Interactive Screen Sharing because they must use the web browser version of Adobe Connect. (Files may be shared via alternate methods such as WebMail or email.)

Screen Sharing is NOT available to Chromebook users when they are in a LiveLesson session conducted via Adobe Connect on the web.

Teachers on the Connexus platform as well as those working on the Pearson Connexus platform may visit the [LiveLesson® Troubleshooting Hub](#) for more information, tips, and frequently asked questions.



Student Support



Help your students [reorder their course cards](#).

Meditation for Comfort & Care

