



SUPPORT ECOSYSTEM FOR PEARSON CONNEXUS

Pearson strives to ensure all your questions/needs are answered by providing an array of support options. Pick the one that best suits your question!

DISTRICT SUCCESS PARTNERS

- Main point of contact with Pearson for day-to-day operations
- Escalation of issues after contacting support
- 1 main point of contact with district



SALES

- Main point of contact for SOW/Contract, quotes, and invoices



SALES OPERATIONS

- Invoice questions

poblsalesops@pearson.com



STUDENT SUPPORT HELP DESK (9AM-9PM EST)

- Students & Caretakers
 - How to use Pearson Connexus
 - Password reset

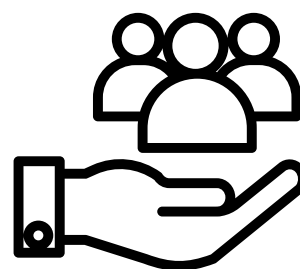
1-844-597-3224; Select Option 1
dpsupport@pearson.com



SCHOOL SUPPORT (8AM-6PM EST)

- Teachers & Administrators
 - How to use Pearson Connexus
 - Curriculum Questions

1-844-597-3224; Select Option 2
dpsupport@pearson.com



TRAINING

- Onboarding Training
- Advanced Training
- Additional Training

Select “Ask a Trainer” on lefthand menu of Pearson Connexus



Ask A Trainer

